

ILO HENRY



Information Communication Technology Engineer

Mobile: +971505122094; 0543486182 | **Email:** hic2u2000@yahoo.co.uk | Al-Ain, UAE | Immediate Join

SKILLS

Management and Soft Skills: ITIL IT Services Management, Project Management Professional-PMP, Time management, Communication, Teamwork, Resilience and more.

Hardware and Software: LAN / WAN networking, Storage, Database, Unified Communications, SharePoint, Data, Cloud Computing, Office 365, Microsoft Server and MsExchange, Web Development, Access Control, CCTV., Audiovisuals, Graphic/Multimedia Editing.

Maritime: GMDSS, Radio Telephony, VSAT, S.T.C.W. 2010, OPITO H.U.E.T, CA-EBS.

EXPERIENCE

IT CONSULTANT (Infrastructure, Services)

IT Services and Support Consulting; September 2020 – Present; Abu Dhabi, UAE

- IT and Audio-Visuals support for Winners Chapel International, Al-Ain, UAE.
 - Pro bono ICT Systems (also Data Management) support previous at Eyes Capital Décor Est. UAE.
 - Freelance IT systems and services support (LAN/WAN/ELV/AV).
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IT / TELECOMMUNICATIONS ADMINISTRATOR

CSS TEMIS - DRAKE Maritime ; 08/2018 - 11/2019 ; EGINA, Nigeria Offshore

- Executed startup implementation of IT systems and networks onboard the TEMIS vessel (LAN/WAN/ELV/AV)
 - Administration of IT operations and service delivery to all seven onboarded service companies, while ensuring compliance of all IT assets.
 - EPIC smart-track Onboard system (POB) administration; digital HSE Muster station administration.
 - Troubleshooting network and software issues and responding to general IT requests on/offshore.
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ICT SERVICE MANAGEMENT LEAD

SAIPEM CONTRACTING NIGERIA LIMITED; 02/2013 - 05/2017 ; Nigeria

- Co-developed and centrally managed the PHC and related project sites' ICT support delivery (over 500 personnel). Responding to support requests from staff members or clients.
- Provided helpdesk systems and networks support both on-premise and remotely to project sites/teams reducing downtime. Fixing hardware, software and networking issues.
- Developed asset management system and managed ICT assets resulting in faster inventory and tracking.

ICT Coordinator (Project Onsite ; Remote Base Team Support)

SAIPEM CONTRACTING NIGERIA LIMITED; 08/2005 – 02/2013 ; Nigeria;

- Executed planning to closing of Project ICT infrastructure; Working closely with the Project manager
- Installing, configuration and troubleshooting of ICT systems i.e. hardware, software, multimedia resources, network communication equipment.
- Coordinated and Supported multiple Projects within the South-South region.
- Primary point of contact for end-users with IT related queries and issues and day-to-day fulfillment of user assistance requests, investigating incidents, providing troubleshooting and resolving tickets.

EDUCATION

Mechanical Engineering

Federal University Of Agriculture, Benue | Bachelor of Engineering, BEng.

INDEPENDENT COURSEWORK

IT Systems administration and networks: Microsoft Server, MsExchange, Azure, Cisco Certified Network Associate, SCCM, VMWare vSphere 6.5

New Horizon Computer Learning Centers, (Lagos and Rivers States) ; 2012 – 2017

Internetworking and Security: CCNP (R&S), CCNA(Sec)

NetworkBulls Pvt Ltd, Haryana (India) ; 2015 – 2015

Web/Graphics/Multimedia/Database Development: HTML, CSS, SQL, JavaScript, Python, Photoshop, Filmora Core IDRAW, Adobe Premier Pro

Self-Study ; 2016 - Ongoing

Radio Telephony: VHF, UHF, Radio communication

Landover Aviation Business School, Lagos ; 2016 - 2016

CERTIFICATION AND MEMBERSHIPS

Microsoft Certified Solutions Associate – 2016 - ID 14727710 Microsoft Corporation, USA	Certified November, 2017
Microsoft Azure Fundamentals – AZ900 Microsoft Corporation, USA	Expected May, 2023
Cisco Certified Network Associate (CCNA – R/S) - CSC013255537 Cisco Corporation, USA.	Certified December, 2017
IT Foundation Service Management, ITILv3 AXELOS 6142087.20717436	Certified November, 2017
Project Management Professional – PMP - 1991014 Project Management Institute NY, USA	Certified December, 2016
Global Maritime Distress Safety Systems (G.M.D.S.S) NIMASA 00001394	Certified February, 2019
Basic Safety Training (STCW 2010) - CM303218170815	Certified August, 2018

LANGUAGES

English 

French 

ADDITIONAL INFORMATION

Nationality: Nigerian

Passport Number: A09598614

Total Experience: Eleven (11) years

Passport Validity: 09-AUGUST-2023

Relevant Experience: Nine (9) years

Visa Type: Own(I/E+Insur+NOC) | Validity 2025/06/05

Expected Salary: Negotiable

Educational Qualification: Bachelor of Engineering

Availability: Immediate Join

REFEREES

Przemyslaw Wierzbicki (Drake Maritime Ref.): Valaris Limited | p_wierzb@wp.pl | +48608467035

Mr. T. Fredrick (UAE ref.) Commercial Bank of Dubai, UAE | fredosaro21@yahoo.com | +971569539314

Egbon Frank (Saipem ref.): Thales Group, UAE | frankchiedu@yahoo.com | +971 55 310 5450

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